

HIGH PERFORMING TEAMS

LEARN WHAT ULTRA-SUCCESSFUL TEAMS DO TO ACHIEVE OUTCOMES AND REACH THEIR GOALS.

SHORT PROGRAMS

HIGH PERFORMING TEAMS

Program date /
Monday 18 March 2019 9am to 5pm

Location / Edments Building – Level 5,
38 Gawler Place, Adelaide

Who should attend / Internal/external customer
experience officers, Team Leaders, Managers

Investment (Inc GST) /
Members \$500 / Non - Members \$600

Register online /
www.lgprofessionalssa.org.au/event-3205176

Registrations close / Monday 4 March 2019

Scan code to register /



Overview

This one day, highly interactive program addresses the word ‘team’ as a verb (to team) rather than the traditional treatment as a noun (the team). The focus is not on what teams are, but on what ultra-successful teams do.

This program uses the Harvard Business School online simulation – Climbing Mount Everest. Each participant will take on the role of a specialist member of a team climbing Mount Everest. Team members will analyse information on weather, health conditions, supplies, goals and hiking speed. Along the journey, the team must also make decisions in response to hidden challenges that affect their ascent, speed, health and overall success.

Following the simulation itself, which spans 1.5 hours, you will debrief on your experience and unpack further learnings to produce a practical understanding of team performance that will outlast the classroom and can be applied immediately.

The heart of the program is focussed on the pillars that build ‘psychological safety’—which is absolutely critical for success.

Bring yourself or bring a team!

Key learnings

During this program, you will learn:

- ∴ how to foster psychological safety in a team and why it is critical for team success
- ∴ how teams can improve the way they make decisions
- ∴ how opposing interests affect team dynamics
- ∴ how leaders shape team decision-making and performance in time-sensitive situations
- ∴ how teams and their leaders deal with trade-offs between short-term task completion and longer-term team effectiveness
- ∴ how cognitive biases impair decision making.



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Program Facilitator

David Pender

David Pender is a leading Australian consultant specialising in the management and development of knowledge-intensive organisations. He has vast consulting experience with private and public sector clients in Australia, Asia and North America across diverse industries including large-scale engineering, manufacturing, finance, professional services, and education. David is also an Adjunct Senior Lecturer at the University of Adelaide Business School where he teaches postgraduate programs, domestically and in Asia, in the areas of knowledge management, leadership and negotiation.

A strong advocate of knowledge as a driver for developing society, David is recognised for his multidisciplinary and collaborative approach in solving difficult and complex problems. His professional interests lie chiefly in intra-organisational collaboration and the resultant social network structures formed within organisations. His other professional interests include: understanding knowledge and value flows within the supply chain for large-scale engineering projects; aspects of collaboration; and complex negotiations as a system.

David holds a Bachelor of Economics and a Masters in Business Administration, both from the University of Adelaide. David is renowned for using highly creative tools in his presentations to encourage learners to adopt more creativity in their own professional space, and incorporate innovation into their standard work practices. A revered facilitator, he readily shares his extensive professional experience with participants to help them realise their potential, and ultimately, to contribute to the intellectual capital of future leaders. David received the Executive Dean's Award for Distinguished Teaching from the University of Adelaide in 2016.

About Local Government Professionals Australia, SA

Local Government Professionals Australia, SA is a not-for-profit member based association representing professionals working in local government in South Australia. We have the ability to link and connect people from different councils who may not otherwise form relationships or share with each other. Our high quality professional development programs and networking events are uniquely local government – reflective of the culture of the sector and sensitive to the needs of its professionals. The content of our events and programs are informed by our members and people who genuinely care about the sector. We provide a safe and supportive environment in which to grow and learn while creating opportunities to make time away from the office to work on the business or on self. We award and acknowledge achievements of excellence.

Developed by the sector, for the sector

All proceeds from our programs are directly reinvested to further develop the local government sector through continued support of professional networks, events and learning and development initiatives for local government professionals.



More Information

All program queries can be directed to **Kate Staples**, Manager Professional Development and Networks at kate@lgprofessionalssa.org.au or **(08) 8291 7996**.

This program is open to registrations from LG Professionals, SA members, council employees and employees of regional subsidiaries.

A cancellation policy applies. Please view at: www.lgprofessionalssa.org.au/about-us