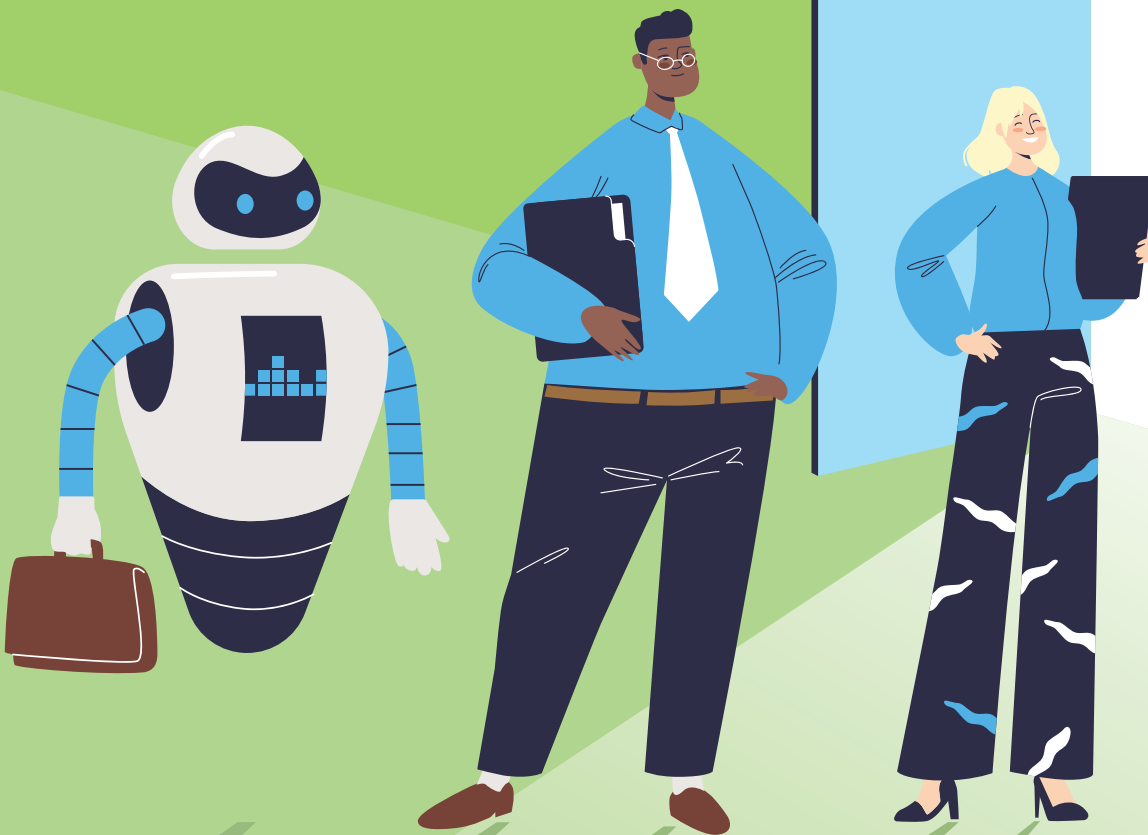




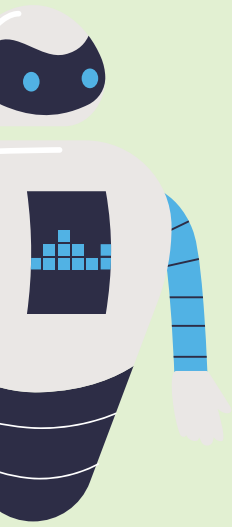
Local Government
Professionals
AUSTRALIA SA

2024 ANNUAL STATE CONFERENCE

NEXT GEN



FRIDAY 22 MARCH 2024
ADELAIDE ENTERTAINMENT CENTRE



OVERVIEW

LG Professionals SA is pleased to present the 2024 Annual State Conference: NEXT GEN, a conference designed to inspire and energise South Australian local government professionals to embrace the changes, opportunities and challenges that the future holds, and use these to support prosperous and thriving communities.

Meeting the complex challenges of the future will require local governments to increase capacity and deliver services in new ways whilst still meeting customer expectations – to do this the workforce will need to evolve to new ways of thinking and working. This period of rapid change also represents a time of extreme opportunity, and local government is in a unique position to wholeheartedly embrace the future, leading the way for South Australian communities.

Developed by the sector for the sector, this conference program is highly relevant and engaging for local government professionals in all job roles and levels, from metropolitan and regional councils and subsidiaries. Join us at the flagship local government conference for 2024 to learn, develop and network with your sector colleagues.

PROGRAM

8:30 AM

REGISTRATION

9:00 AM

WELCOME AND OPENING OF CONFERENCE

9:15 AM

THE ART OF FUTURE THINKING



Simon Waller

Futurist, Keynote Speaker & Business Advisor

How can we find better answers to local government challenges? Think like a futurist! Futurists are adept at thinking through uncertainty and helping to find answers to big problems.

In an era defined by unpredictability and rapid change, organisations are finding the ability to think through uncertainty to be a skill needed of every leader – at all levels. In this practical session, Simon will show how with the right mindset and a clear process we can all think like futurists. By doing so, we can identify emerging trends, uncover risks, discover new opportunities, and ultimately, find better answers to local government's most pressing challenges.

10:15 AM

GAME CHANGING CUSTOMER EXPERIENCE STARTS WITH SUPERIOR EMPLOYEE EXPERIENCE



Isabella Villani

Managing Director, Exceed Global

Human interaction matters more than ever before, and in local government, our communities want more of it. It's crucial that today's advancing technology supports human interaction, is unobtrusive and works seamlessly. Furthermore, there's often a mismatch between customer expectations and how local government is able to deliver. How are you as a local government employee empowered to execute your organisation's customer experience vision?

Isabella is an industry expert in strategy, customer experience, employee engagement and business transformation and will inspire and empower you in this game-changing session!

11:00 AM

MORNING TEA

11:30 AM

THE FUTURE OF PUBLIC SERVICES THROUGH COLLABORATION AND INNOVATION



Nick Hart

Asset Assessment Manager, SA Power Networks

SA Power Networks owns and operates one of the oldest and most geographically sparse power networks in the country. The challenge of maintaining a safe and reliable network for our communities has been a driving force for innovation, uncovering opportunities to leverage new technology to create sustained positive outcomes.

Nick (and some special guests!) will explore the 'rising tides' approach to data acquisition, highlighting how shared insights propel all involved. Focusing on the integration of drones and robotics, he will demonstrate how these tools, combined with their dynamic workforce, can rapidly collect and process data, creating actionable insights. This session will not only spotlight the role of innovation and thought leadership at SA Power Networks but also reveal how local government organisations can harness current technologies to uncover new possibilities and demonstrate the transformative power of inter-agency collaboration and data sharing.

12:00 PM



SOCIAL LICENCE – HOW DO WE GET ONE OF THOSE?!

Deb Larwood

CEO, District Council of Kimba

Dean Johnson

Mayor, District Council of Kimba

The Ethics Centre defines social licence as “the informal acceptance to operate, granted to an organisation by a local community”. Well, that sounds pretty handy for local government - we’ll take one! But, being based on credibility, trust and legitimacy, social licence is hard to gain and easy to lose. This session will unpack what social licence is and why it is so important for local government to operate effectively. Then, we will hear from the tiny town of Kimba, who work closely with their local community on issues like a proposed National Radioactive Waste Management Facility, drawing heavily on and fostering their existing social licence to achieve positive outcomes for their community.



12:30 PM



NEXT GEN LEADERSHIP: CREATING AN ENGAGING CULTURE THROUGH MULTI-GENERATIONAL TEAMS

Katie Iles

Keynote Speaker, Communications & Cultural Consultant, Leadership Coach

In a little over a generation, organisations have been transformed from hierarchical structures to collaborative environments. We have seen staff and volunteers move from long term commitment to valuing variety and frequent change. It is imperative that in local government, leaders are equipped with strategies to build a culture which attracts and inspires and lead in a way which supports and empowers, shaping an organisational climate that fosters both productivity and engagement.

In this session, Katie will unpack key emerging leadership qualities that all generations can resonate with, and equip attendees, made up of leaders, managers and teams to attract, engage and retain talent across a multi-generational workforce that drives positive impacts for communities.

1:15 PM

LUNCH SPONSORED BY:  Norman Waterhouse

2:15 PM



LOCAL GOVERNMENT PANEL: TALKIN’ ‘BOUT MY GENERATION

Shraddha Dhungel - *Infrastructure Engineer, Mount Barker District Council*

Dayton Tahuri - *Team Member Tree Maintenance, City of Marion*

Damian Carter - *CEO, District Council of Streaky Bay*

Donna Dunbar - *General Manager Corporate Services, City of Charles Sturt*

Facilitator: *Katie Iles*

For the first time in history, we have four generations in the workforce. Team members of all ages bring valuable and diverse skill sets to local government, and more times than not, diversity in skillset strengthens a team. What can different generations learn from each other? How can we effectively engage and collaborate with our multi-generational colleagues? This panel session will delve into how to make the most of everything that Baby Boomers, Gen X, Millennials and Gen Z have to offer!

3:00 PM



WHAT’S NEXT? CREATING YOUR OWN DESTINY

Mick Colliss

Author, Poet and Sports Commentator

As a young kid, Mick Colliss always wanted to represent Australia. After 42 years of trying, he finally achieved his dream. Just not in the way you might think. A laugh-out-loud true story that gives hope to us all.

4:00 PM

CONFERENCE CLOSE

4:15 PM

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BRONZE



REGISTRATION

REGISTER ONLINE

Register online at:

www.lgprofessionalssa.org.au

For assistance please contact:

08 8224 2080 or

mhay@lgprofessionalssa.org.au

INVESTMENT

LG Professionals SA Member:

\$460.00 + GST = \$506.00

Non-Member:

\$560.00 + GST = \$616.00

Please ensure you are logged in to access member rates.

Registrations at our events and programs are open to Local Government Professionals Australia, SA members, council employees (including part time, on leave and staff employed by third parties), employees of regional subsidiaries and Local Government Professionals Australia, SA invited guests.

Note: The LG Professionals SA office will be closed from Friday 22 December 2023 – Friday 5 January 2024. Online registrations will still be available during this time.

BECOME A MEMBER

Become a member today to qualify for the member rates above. You could save \$110 on this event. Join online at www.lgprofessionalssa.org.au/Join-Now

PHOTO PERMISSION

By registering for this event, you accept the possibility that your photograph may be taken, and the image used or shared by LG Professionals SA for promotional and educational purposes. If you do not agree to this use, please email a request to not be photographed to admin@lgprofessionalssa.org.au by 5pm Friday 1 March 2024.

DELEGATE LIST

As part of our commitment to our event sponsors and partners, we will be providing a list of registered attendees to sponsors, including name, position, organisation and email. If you do not wish for us to include your details, please email admin@lgprofessionalssa.org.au by 5pm Friday 1 March 2024.

CANCELLATION POLICY

Whilst Local Government Professionals Australia, SA is sympathetic to the inevitability of changing circumstances, each cancelled registration incurs a cost. It is for this reason that the following section of our cancellation policy applies:

- ∴ Cancellations received more than 3 weeks prior to event: 100% refund or credit
- ∴ Between 3 weeks and 1 week prior to event: 50% refund or credit
- ∴ Within 1 week of the event: None

Note:

∴ Registration is a commitment to pay. In the instance of a cancellation where the invoice remains unpaid, the terms of the cancellation policy will still apply and an amended invoice will be issued if applicable.

∴ In all cases substitutions are a preferred alternative. In this instance, no fees will be charged but LG Professionals SA must be notified of the substitution as soon as practicable.

∴ All refunds can alternatively be offered as a credit voucher to be used towards a future professional development opportunity – so your development opportunity is not lost but rather 'time shifted'.

∴ In the event of extenuating circumstances, requests for waiver of cancellation fees MUST be made in writing to the CEO and will be honoured only if they have been confirmed in writing by the CEO.

Please see full Cancellation Policy at

www.lgprofessionalssa.org.au/Governance-and-Policies

CHANGES TO EVENTS

LG Professionals SA reserves the right to change a speaker and/or agenda details at any time throughout the marketing lifecycle of an event or program.

We will do everything within our control to minimise the risks of changes to any event or program and will always endeavour to deliver the content that is advertised.

In the case of a change occurring in the lead up to an event, where time permits, we will notify all registrants within a timely manner.

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