

LOCAL GOVERNMENT PROFESSIONALS AUSTRALIA, SA 2021 ANNUAL STATE CONFERENCE

# Trust & Collaboration: unlocking results

ADELAIDE ENTERTAINMENT CENTRE  
FRIDAY 19 MARCH 2021



## Overview

Trust and collaboration play a vital role in delivering results to our communities. The conference program will look at trust through the lens of ourselves, our teams and our communities, as well as exploring the vital role trust plays in successful collaborations. With increasing pressure to deliver efficiencies and work smarter, we cannot deliver results without these two essential ingredients. The aim is for the day to be uplifting, educational, positive and inspiring.

### Conference attendees will leave with:

- a better understanding of trust and collaboration
- stronger local government networks
- a feeling of pride to work in this great sector
- take away tools to enhance trust and collaboration

All local government professionals are encouraged to attend.

## Program

8:30 AM REGISTRATION

9:00 AM WELCOME & OPENING OF CONFERENCE

9:15 AM **A fine balance – trust, communication and collaboration**



### Dan Aubin

*Daring Humans*

With diverse industry experience and a passion for education, Dan helps bring ideas to life to create engagement and connection. Dan has a background as an international acrobat, physical theatre performer, director and educator, as well as degrees in English and Drama. For seven years, he was a lecturer at Charles Sturt University in the School of Communication and Creative Industries where he

won a Faculty award for excellence in teaching. He has also been a stunt double for Mark Wahlberg!

In this session, Dan will combine his many skill sets to illuminate the concepts of collaboration, trust and effective communication as chairs are stacked, manipulated and balanced in seemingly impossible ways.

10:00 AM

## Local government in the post-covid world: building stronger South Australian communities



### Bernard Salt

*Futurist, Keynote Speaker, Columnist, Business Advisor, Author*

**Bernard Salt appears by arrangement with Saxton Speakers Bureau**

Prior to coronavirus a key issue for all levels of government and business was the matter of trust. In some ways the experience of the pandemic, in South Australia especially, could result in a strengthening of community trust in government and business. By working together and placing faith in leadership and in each other, we have come through to the other side. It is an experience that could be galvanising for South Australians. However, there is still much to do - especially for local government. The new and invigorated industries are likely to resonate deeply with SA's core strengths like agribusiness, manufacturing, defence and to which might be added

logistics, healthcare and a renewed surge into technology. The key to creating stronger local communities in the 2020s, Bernard Salt will argue, is strong social cohesion, a skilled workforce, a preparedness to adapt by both workers and businesses and a grand vision for local councils, for Adelaide, for the state, that maps out a pathway to a more prosperous, connected and fairer community by 2030.

Bernard Salt AM is one of Australia's leading thinkers, writers and presenters on this most important issue and will tailor his presentation specifically to South Australia's local government context.

11:00 AM

MORNING TEA

11:30 AM

## The ingredients for successful cross council collaboration



### Facilitated by Lisa Teburea

*Executive Director Public Affairs, Local Government Association of South Australia*



**Mark Withers**, *Chief Executive Officer, City of Port Adelaide Enfield*



**Paul Sutton**, *Chief Executive Officer, City of Charles Sturt*

**The Cities of Port Adelaide Enfield, Charles Sturt and Marion are quietly embarking on a revolutionary approach to sharing.**

Port Adelaide Enfield, Charles Sturt and Marion Councils have committed to a formal program of collaboration across all aspects of their services and operations with the shared goal of delivering better outcomes for their communities. The collaboration includes budget assurance, service reviews, benchmarking and shared service provision. They have established a governance framework, service

level contracts and a set of shared values, but fundamentally the relationship and its success is based on the trust between these CEOs and the organisations they lead. Hear them discuss how they are transforming their Councils to meet the challenges of the future using collaborative leadership.

12:30 PM

## The role of trust in public/private partnerships



### Professor Carolin Plewa

*Deputy Dean (Research) – Faculty of Professions and Professor in Marketing and Stakeholder Engagement, Adelaide Business School, The University of Adelaide*

Professor Carolin Plewa will explore collaboration through the lens of public/private partnerships and the role of collaboration in driving outcomes. What are the barriers and drivers? How does collaboration evolve over time? How can

such evolution best be facilitated? How do we engage in a collaborative approach? She will delve into practical tools founded in research that support the development and growth of strong, trusting collaborations and partnerships.

1:00 PM

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2:00 PM

## Collaborating and building trust with our communities



### Commissioner Grant Stevens APM LEM

*South Australia Police Commissioner*

Building and maintaining trust with our communities is crucial, yet often challenging. How can we maintain the support and trust of our communities whilst making tough decisions and communicating difficult information? How can we build and maintain trust through a pandemic?

During the extra-ordinary times of COVID-19, Commissioner Grant Stevens has provided active leadership of the state as the State Co-ordinator under the Emergency Management Act. He has maintained the highly demanding role as one of the decision makers in South Australia's pandemic response, while at the same time managing the usual challenges of policing the state.

In this session, Commissioner Stevens will explore the role of emergencies in building/testing trust and share reflections and lessons learnt from his ongoing engagement with the South Australian community over the extraordinary events of the last year.

2:45 PM

## From Africa to regional SA: lessons in building trust



### Dr Helen Macdonald

*Chief Executive Officer, Clare and Gilbert Valleys Council*

How do you take a subsistence farming community from resentment and hostility to being your greatest advocate in a country's parliament and what does this have to do with local government in SA? Helen will share her learnings from working on a mining project in Ghana and how two expat women and a team of nationals worked with a local farming community

to create an environment of trust and respect. This ultimately resulted in a community that collaborated to advocate for the Akyem mining project to be approved for construction. She will talk about how these learnings have informed her approach to managing issues in regional South Australia.

3:15 PM

## The science of trust: from brains to behaviour



### Dr Hannah Brown

*Science Strategy and Operations Manager, The Victorian Heart Institute, Monash University*

Trust underpins leaderships success, team success and business success. But what does the science say? For decades, scientists have been trying to understand why trust is so important, how

trust is earned, maintained and lost, and how it influences decision making and behaviour. Let's unpack the science to get a better understanding about the importance of trust.

4:00 PM

CLOSE

4:15 PM

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## Registration

### REGISTER ONLINE

Register online at: [www.lgprofessionalssa.org.au](http://www.lgprofessionalssa.org.au)

For assistance please contact:

8291 7990 or [admin@lgprofessionalssa.org.au](mailto:admin@lgprofessionalssa.org.au)

### INVESTMENT

LG Professionals SA Member:

\$440.00 + GST = \$484.00

Non-Member:

\$540.00 + GST = \$594.00

Registrations at our events and programs are open to Local Government Professionals Australia, SA members, council employees, employees of regional subsidiaries and Local Government Professionals Australia, SA invited guests.

**Note:** The LG Professionals, SA office will be closed from 21 December 2020 – 11 January 2021. Online registrations will still be available during this time.

### BECOME A MEMBER

Become a member today to qualify for the member rates above. You could save \$110 on this event.

Join online at: [www.lgprofessionalssa.org.au/Join-Now](http://www.lgprofessionalssa.org.au/Join-Now)

### EARLY BIRD PROMOTION

Register and pay by 5pm on Friday 29 January 2021 to be entered into the draw to win an additional registration for a colleague. There will be two drawn prior to the event.

### MANAGEMENT CHALLENGE TEAM PROMOTION

Start your bonding process early by registering your entire team and receive a special basket of treats to enjoy on the day and reserved seating!

### PHOTO PERMISSION

By registering for this LG Professionals SA event you accept the possibility that your photograph may be taken and the image used or shared by LG Professionals SA for promotional and educational purposes. If you do not agree to this use please email a request to not be photographed to: [admin@lgprofessionalssa.org.au](mailto:admin@lgprofessionalssa.org.au)

### DELEGATE LIST

As part of our commitment to our event sponsors and partners, we will be providing a list of registered attendees to sponsors, including name, position, organisation and email. If you do not wish for us to include your details, please email: [admin@lgprofessionalssa.org.au](mailto:admin@lgprofessionalssa.org.au) by 5pm Friday 5 March 2021.

### CANCELLATION POLICY

Whilst Local Government Professionals Australia, SA is sympathetic to the inevitability of changing circumstances, each cancelled registration incurs a cost. It is for this reason that the following section of our cancellation policy applies:

- ✓ Cancellations received more than 3 weeks prior to event: **100% refund or credit**
- ✓ Between 3 weeks and 1 week prior to event: **50% refund or credit**
- ✓ Within 1 week of the event: **None**

#### Note:

- ✓ *Registration is a commitment to pay. In the instance of a cancellation where the invoice remains unpaid, the terms of the cancellation policy will still apply and an amended invoice will be issued if applicable.*
- ✓ *In all cases substitutions are a preferred alternative. In this instance, no fees will be charged but LG Professionals SA must be notified of the substitution as soon as practicable.*
- ✓ *All refunds can alternatively be offered as a credit voucher to be used towards a future Professional Development Opportunity – so your development opportunity is not lost but rather 'time shifted'.*
- ✓ *In the event of extenuating circumstances, requests for waiver of cancellation fees MUST be made in writing to the CEO and will be honoured only if they have been confirmed in writing by the CEO.*
- ✓ *In this uncertain environment, we understand that you may appreciate some added flexibility. Should you find that you are no longer able to attend due to mandatory isolation, awaiting test results or feeling unwell – we will be happy to provide a refund or credit on presentation of evidence. To help us minimise the impact of this please notify us as soon as practicable prior to the event.*

Please see full Cancellation Policy at [www.lgprofessionalssa.org.au/Governance-and-Policies](http://www.lgprofessionalssa.org.au/Governance-and-Policies)

### CHANGES TO EVENTS

LG Professionals SA reserves the right to change a speaker and/or agenda details at any time throughout the marketing lifecycle of an event or program.

We will do everything within our control to minimise the risks of changes to any event or program and will always endeavour to deliver the content that is advertised.

In the case of a change occurring in the lead up to an event, where time permits, we will notify all registrants within a timely manner.

We will make every endeavour to proceed with a face to face event, however should government restrictions dictate this is no longer possible, the event will be held virtually.