

LOCAL GOVERNMENT PROFESSIONALS AUSTRALIA, SA 2020 ANNUAL STATE CONFERENCE

Trust & Collaboration: unlocking results

ADELAIDE ENTERTAINMENT CENTRE
FRIDAY 20 MARCH 2020



Overview

Trust and collaboration play a vital role in delivering results to our communities. The conference program will look at trust through the lens of ourselves, our teams and our communities, as well as exploring the vital role trust plays in successful collaborations. With increasing pressure to deliver efficiencies and work smarter, we cannot deliver results without these two essential ingredients. The aim is for the day to be uplifting, educational, positive and inspiring.

Conference attendees will leave with:

- a better understanding of trust and collaboration
- stronger local government networks
- a feeling of pride to work in this great sector
- take away tools to enhance trust and collaboration

All local government professionals are encouraged to attend.

Program

8:30 AM

REGISTRATION

9:00 AM

WELCOME & OPENING OF CONFERENCE

9:15 AM

A fine balance – trust, communication and collaboration



Dan Aubin

Daring Humans

With diverse industry experience and a passion for education, Dan helps bring ideas to life to create engagement and connection. Dan has a background as an international acrobat, physical theatre performer, director and educator, as well as degrees in English and Drama. For seven years, he was a lecturer at Charles Sturt University in the School of Communication and Creative Industries

where he won a Faculty award for excellence in teaching. He has also been a stunt double for Mark Wahlberg!

In this session, Dan will combine his many skill sets to illuminate the concepts of collaboration, trust and effective communication as chairs are stacked, manipulated and balanced in seemingly impossible ways.

10:00 AM

Matters of trust: local government on the front line of social change



Bernard Salt

Futurist, Keynote Speaker, Columnist, Business Advisor, Author
Bernard Salt appears by arrangement with Saxton Speakers Bureau

It is the issue that has ensnared big business, all levels of government, the church, the unions and many a wayward sports star. Some say it is 'the big issue' for anyone in a position of authority. It is the matter of trust. Do you do what you say you will do? Do you uphold the standards you preach to others? It shouldn't be this hard and yet seemingly it is. Australians are shifting in their trust profile. They want connections that are local, tribal, familial,

regional and above all that are authentic and trustworthy. But where does it start? Arguably, it all starts with local government who are on the front line when it comes to trust debates. In this presentation, Bernard Salt AM outlines the demography, the culture, the thinking behind the rise and the management of the matter of trust. Bernard Salt is one of Australia's leading thinkers, writers and presenters on this most important issue.

11:00 AM

MORNING TEA

11:30 AM

The ingredients for successful cross council collaboration



Adrian Skull, *Chief Executive Officer, City of Marion*
Mark Withers, *Chief Executive Officer, City of Port Adelaide Enfield*
Paul Sutton, *Chief Executive Officer, City of Charles Sturt*

The Cities of Port Adelaide Enfield, Charles Sturt and Marion are quietly embarking on a revolutionary approach to sharing.

Port Adelaide Enfield, Charles Sturt and Marion Councils have committed to a formal program of collaboration across all aspects of their services and operations with the shared goal of delivering better outcomes for their communities. The collaboration includes budget assurance, service reviews, benchmarking and shared service provision.

They have established a governance framework, service level contracts and a set of shared values, but fundamentally the relationship and its success is based on the trust between these CEOs and the organisations they lead. Hear them discuss how they are transforming their Councils to meet the challenges of the future using collaborative leadership.

12:30 PM



The role of trust in public/private partnerships

Professor Carolin Plewa

Deputy Dean (Research) – Faculty of Professions and Professor in Marketing and Stakeholder Engagement, Adelaide Business School, The University of Adelaide

Professor Carolin Plewa will explore collaboration through the lens of public/private partnerships and the role of collaboration in driving outcomes. What are the barriers and drivers? How does collaboration evolve over time? How can such evolution best be facilitated?

How do we engage in a collaborative approach? She will delve into practical tools founded in research that support the development and growth of strong, trusting collaborations and partnerships.

1:00 PM

LUNCH SPONSORED BY:



2:00 PM



Collaborating and building trust with our communities

Mayor Rhys Williams

Mayor, City of Mandurah, WA

How can we build trust and collaborate with our communities? Elected in 2017 as one of the youngest Mayors in West Australian history, Rhys is a passionate advocate for local government as a change-agent for shaping social and economic opportunity. Having stumbled into community work at an early age through volunteering on a local youth project, Rhys discovered his love for community building. At the age

of 17, he created a youth development charity, and over the period of a decade, led several innovative youth initiatives throughout Western Australia - for this he was recognised in 2015 as the Young Western Australian of the Year. Rhys will share his expertise in facilitating community-led solutions to address local social and economic challenges while enhancing community pride and aspiration.

2:45 PM



From Africa to regional SA: lessons in building trust

Dr Helen Macdonald

Chief Executive Officer, Clare and Gilbert Valleys Council

How do you take a subsistence farming community from resentment and hostility to being your greatest advocate in a country's parliament and what does this have to do with local government in SA? Helen will share her learnings from working on a mining project in Ghana and how two expat women and a team of nationals worked with a local farming community to create

an environment of trust and respect. This ultimately resulted in a community that collaborated to advocate for the Akyem mining project to be approved for construction. She will talk about how these learnings have informed her approach to managing issues in regional South Australia.

3:15 PM



The science of trust: from brains to behaviour

Dr Hannah Brown

Chief Science Storyteller, South Australia Health and Medical Research Institute (SAHMRI)

Trust underpins leaderships success, team success and business success. But what does the science say? For decades, scientists have been trying to understand why trust is so important, how trust is earned,

maintained and lost, and how it influences decision making and behaviour. Let's unpack the science to get a better understanding about the importance of trust.

4:00 PM

CLOSE

4:15 PM

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Registration

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Register online at:
www.lgprofessionalssa.org.au
For assistance please contact:
8291 7990 or
admin@lgprofessionalssa.org.au

INVESTMENT

LG Professionals, SA Member:
\$400.00 + GST = **\$440.00**

Non-Member:
\$500.00 + GST = **\$550.00**

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\$3,520.00 + GST = **\$3,872.00**

Registrations at our events and programs are open to Local Government Professionals Australia, SA members, council employees, employees of regional subsidiaries and Local Government Professionals Australia, SA invited guests.

Note: The LG Professionals, SA office will be closed from 23 December 2019 – 3 January 2020. Online registrations will still be available during this time.

BECOME A MEMBER

Become a member today to qualify for the member rates above. You could save \$110 on this event. Join online at
www.lgprofessionalssa.org.au/join

EARLY BIRD PROMOTION

Register and pay by 5pm on Friday 31 January 2020 to be entered into the draw to win an additional registration for a colleague. There will be two drawn prior to the event.

MANAGEMENT CHALLENGE TEAM PROMOTION

Start your bonding process early by registering your entire team and receive a special basket of treats to enjoy on the day and reserved seating!

PHOTO PERMISSION

By registering for this LG Professionals, SA event you accept the possibility that your photograph may be taken and the image used or shared by LG Professionals, SA for promotional and educational purposes. If you do not agree to this use please email a request to not be photographed to admin@lgprofessionalssa.org.au

DELEGATE LIST

As part of our commitment to our event sponsors and partners, we will be providing a list of registered attendees to sponsors, including name, position, organisation and email. If you do not wish for us to include your details, please email admin@lgprofessionalssa.org.au by 5pm Friday 6 March 2020.

CANCELLATION POLICY

Whilst LG Professionals, SA is sympathetic to the inevitability of changing circumstances, LG Professionals, SA incurs costs for each cancelled registration. It is for this reason that the following cancellation policies apply:

- ✓ Cancellations received more than 3 weeks prior to event: 100% refund
- ✓ Cancellations received between 3 weeks and 1 week prior to event: 50% refund.
- ✓ Cancellations received within 1 week of the event: No refund

Note:

- ✓ Registration is a commitment to pay. In the instance of a cancellation where the invoice remains unpaid, the terms of the cancellation policy will still apply and an amended invoice will be issued if applicable. In all cases substitutions are a welcome alternative. In this instance, no fees will be charged but LG Professionals, SA must still be notified of the substitution as soon as practical.
- ✓ In the event of extenuating circumstances, requests for waiver of cancellation fees MUST be made in writing to the CEO and will be honoured only if they have been confirmed in writing by the CEO.

Please see full Cancellation Policy at www.lgprofessionalssa.org.au/Governance-and-Policies

CHANGES TO EVENTS

LG Professionals, SA reserves the right to change a speaker and/or agenda details at any time throughout the marketing lifecycle of an event or program.

We will do everything within our control to minimise the risks of changes to any event or program and will always endeavour to deliver the content that is advertised.

In the case of a change occurring in the lead up to an event, where time permits, we will notify all registrants within a timely manner.